

# Improving Outpatient Suicide Treatment in Medical Settings: A Better Alternative to EDs and Hospitals

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# Overview

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- Discussion of our perspective on suicide care
- Advantages of providing care in outpatient medical settings
- UW Suicide Care Research Center
  - 4 key mechanisms of change
  - Suicide Care Pathway model
  - Methodological approach – integration of human centered design and optimization
  - Our studies, team and plans



Administration

APRIL 30, 2021

# A Proclamation on National Mental Health Awareness Month, 2021



▶ BRIEFING ROOM

▶ PRESIDENTIAL ACTIONS

“My Administration is committed to advancing suicide prevention best practices and improving non-punitive crisis response.”

# Over-referral to the Emergency Department

- Many patients who disclose they are suicidal in healthcare are referred to the ED
- While for many medical issues there are active treatments provided in the emergency room



- Not so for mental health and suicide care – the emergency room is focused on triage, evaluation, and referral (to inpatient, transfer, home)

# Over-referral to the Emergency Department

## Consequences

- system overwhelm
- negative experiences for patients and clinicians
- frequently referral back to referring primary care clinician due to access issues



# 2011-2019 Suicide Prevention Standards Focused Increasingly on a “Suicide Care Pathway”

**Zero Suicide Toolkit**  
The Toolkit uses research, tools, and videos to walk implementers through putting the Zero Suicide framework into practice.

- Lead**: system-wide culture change committed to reducing suicides
- Train**: a competent, confident, and caring workforce.
- Identify**: Individuals with suicide risk via comprehensive screening and assessment
- Engage**: all individuals at risk of suicide using a suicide care management plan
- Treat**: suicidal thoughts and behaviors using evidence-based treatments
- Transition**: individuals through care with warm hand-offs and supportive contacts
- Improve**: policies and procedures through continuous quality improvement

**ROCKY MOUNTAIN MIRECC** | **CPG for SUICIDE PREVENTION**

Home | About | Recommendations | Webinar Series | Contact

- What is a CPG? [Learn about CPGs](#)
- What are the Recommendations? [See all the Recommendations](#)
- How can I learn more? [Get CEUs!](#) [Visit SRM](#)

**The Joint Commission**

Who We Are | What We Offer | Our Priorities | Standards

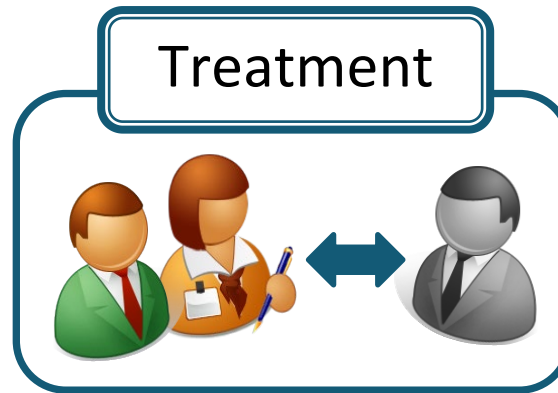
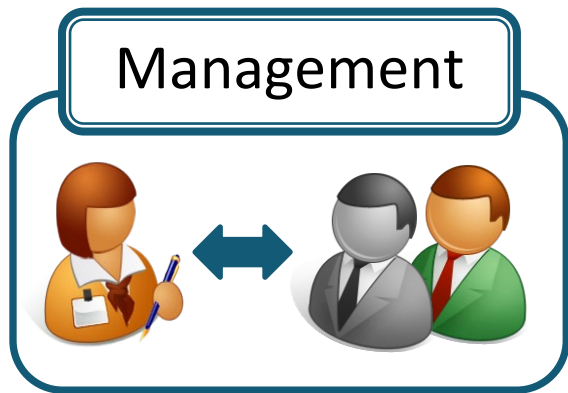
Home > Resources > Patient Safety Topics > Suicide Prevention

## Suicide Prevention

The Suicide Prevention Portal is a resource for organizations seeking to be in compliance with NPSG 15.01.01 (changes effective July 1, 2019) and the Suicide Risk Recommendations from the Suicide Risk Reduction Expert Panel:

Improving suicide care pathway = Improved outcomes in observational studies

# Standards have led to greater improvements in management of risk than in treatment and recovery



What I think of as:  
***What happens after the safety plan?***

	Collaboration	Goal	Target
Management	Optimal when collaborative	Reduce risk	External factors related to suicide risk
Treatment	Necessarily collaborative	Resolve risk	Internal factors intrinsic to suicide risk

# Our Goal is Recovery and Human Connection



- Specialty Behavioral Health
- Public Health



## Suicide Care Research Center

- NIMH Practice-Based Suicide Research Center (P50)
- Initiated February 2023

**Goal:** Improve the design and delivery of suicide specific care in outpatient medical settings so they are effective, feasible in busy clinic environments and supportive of adolescent and young adult patients (age 13-30), their clinicians & their families

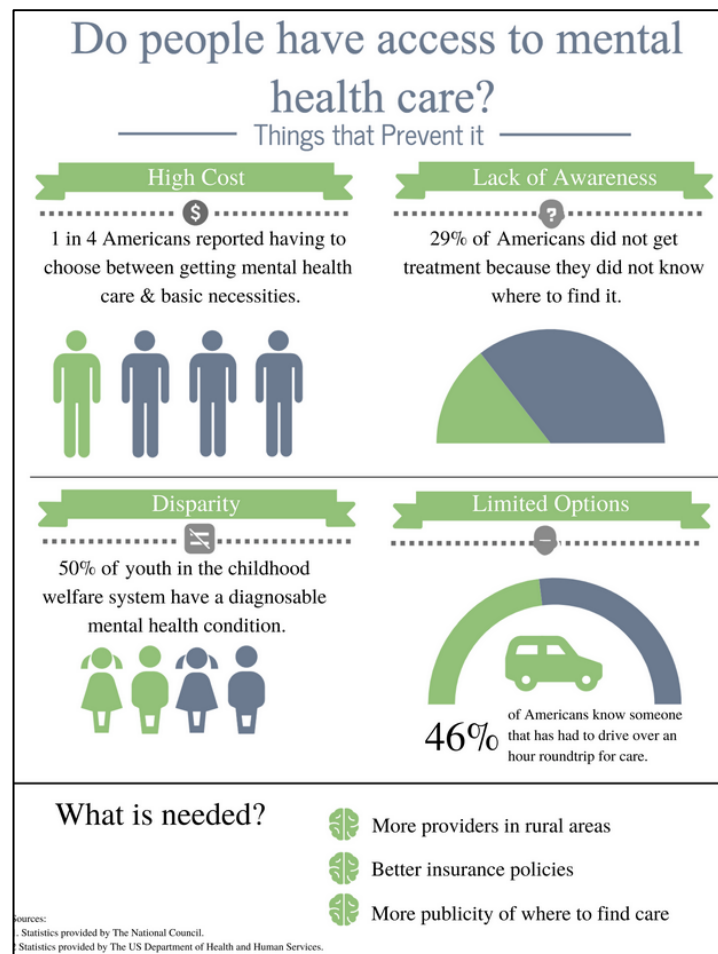


# Outpatient Medical Settings are a Critical Source of Mental Health Care

## Familiarity and accessibility



## Lack of access to specialty mental health care



By Keegan McKoskey / April 11, 2019/ Magnify Mental Health

# Integrated Care Models Incorporate Psychological Interventions

- Example: Collaborative Care (CoCM) meta-analysis
  - Small but significant reductions in suicidal ideation
  - No demonstrated improvements in suicidal behavior
- Few models incorporate principles and components of suicide care



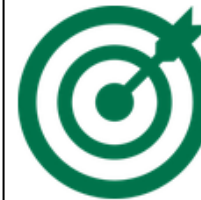
## Patient-Centered Care Team

Primary care and behavioral health providers collaborate effectively using shared care plans that incorporate patient goals. The ability to get both physical and mental health care at a familiar location is comfortable to patients and reduces duplicate assessments. Increased patient engagement oftentimes results in a better health care experience and improved patient outcomes.



## Population-Based Care

Care team shares a defined group of patients tracked in a registry to ensure no one falls through the cracks. Practices track and reach out to patients who are not improving and mental health specialists provide caseload-focused consultation, not just ad-hoc advice. Read how to identify a behavioral health patient tracking system in our [Implementation Guide](#).



## Measurement-Based Treatment to Target

Each patient's treatment plan clearly articulates personal goals and clinical outcomes that are routinely measured by evidence-based tools like the [PHQ-9 depression scale](#). Treatments are actively changed if patients are not improving as expected until the clinical goals are achieved. [Measurement-Based Treatment to Target](#) is sometimes called Stepped Care.



## Evidence Based Care

Patients are offered treatments with credible research evidence to support their efficacy in treating the target condition. These include a variety of evidence-based psychotherapies proven to work in primary care, such as PST, BA and CBT, and medications. Collaborative care itself has a substantial evidence base for its effectiveness, one of the few integrated care models that does.



## Accountable Care

Providers are accountable and reimbursed for quality of care and clinical outcomes, not just the volume of care provided. Read more about accountability in our [Financing](#) section.

Source: [aims.uw.edu/principles-of-collaborative-care/](https://aims.uw.edu/principles-of-collaborative-care/)

# Impact of Improved Evidence-based Suicide Care in Outpatient Medical Settings

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Potential for better care experience for:

- diverse patients
- their families
- their providers

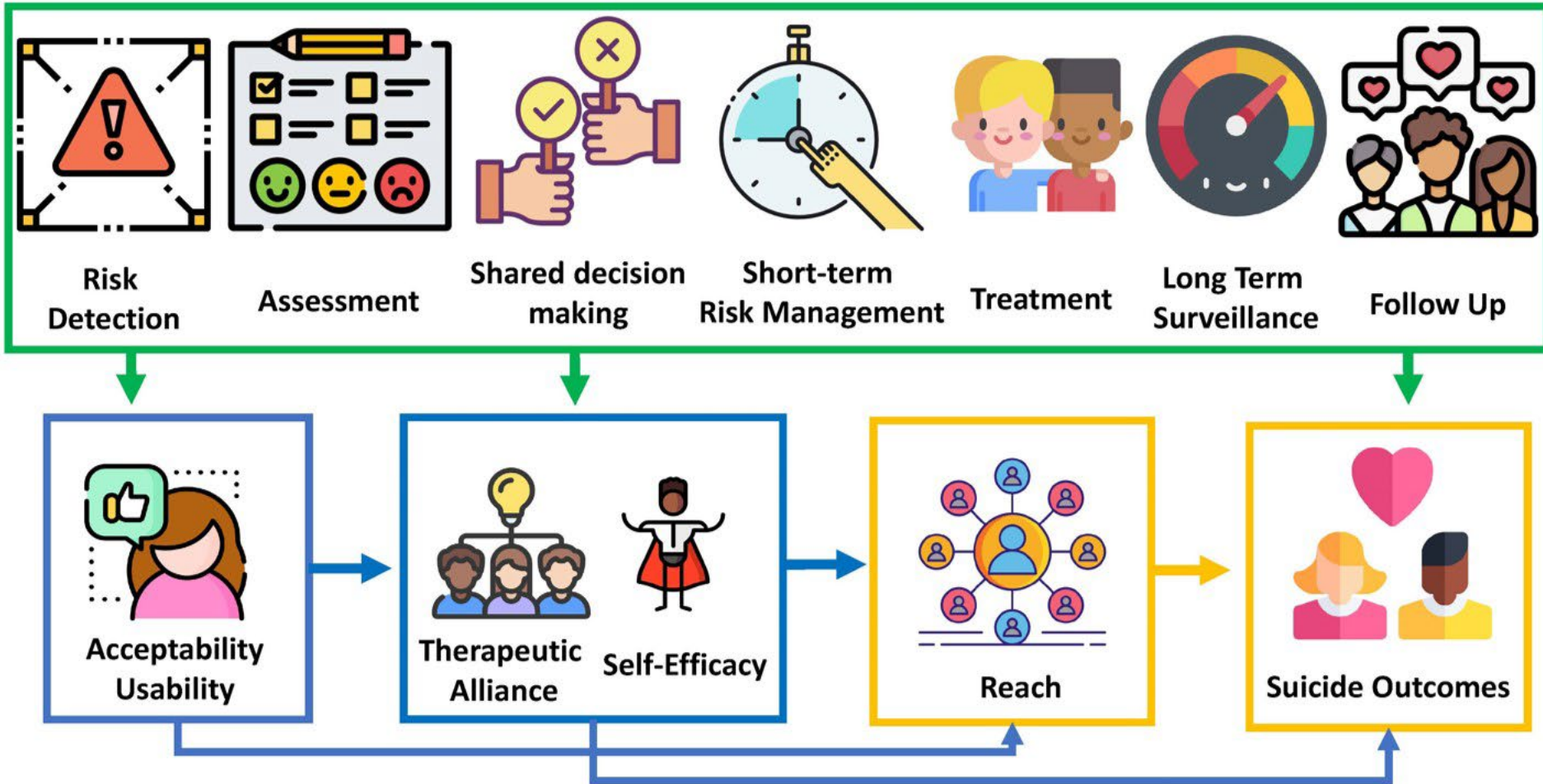
*hopefully to be felt across both outpatient medical settings and emergency departments*

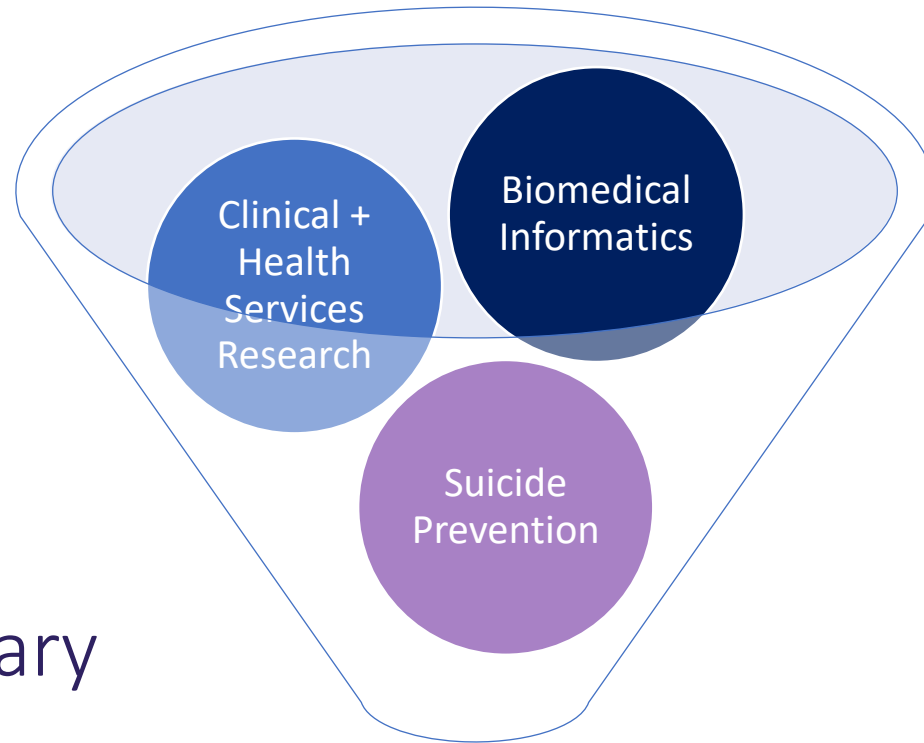
# Four Key Mechanisms

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Clinical Mechanisms	Implementation Mechanisms
<b>Therapeutic Alliance</b>	<b>Usability and Acceptability</b>
<b>Self-efficacy</b> regarding suicide risk management <ul style="list-style-type: none"><li>• Patient</li><li>• Family</li><li>• clinicians</li></ul>	<b>Reach</b> <ul style="list-style-type: none"><li>• % suicidal patients who receive evidence-based suicide care</li><li>• % trained clinicians providing evidence-based suicide care</li></ul>

# Suicide Care Pathway in Outpatient Medical Settings





SCRC  
Transdisciplinary  
Team

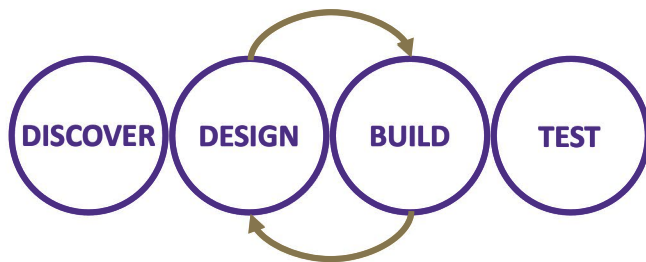
New Frameworks, Concepts, and Methodologies

Improved Suicide Care for patients, their families, and their clinicians in outpatient medical settings

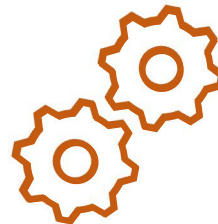
# SCRC Methodology

Human Centered Design (DDBT Framework) +  
Multiphase Optimization Strategy (MOST)

Preparation Phase



Optimization  
Phase



Evaluation  
Phase



Human Centered Design  
of Components

Factorial Experiment  
Optimization Trials

Hybrid  
Implementation Trials

# Components: an intervention's building blocks

Modules,  
skills,  
Medications

In-person vs  
tele, #  
sessions

Reminders,  
gamification

Enhanced  
training,  
Chat feature

Features of  
the  
intervention  
content

Features of  
how program  
is delivered

Features to  
improve  
compliance

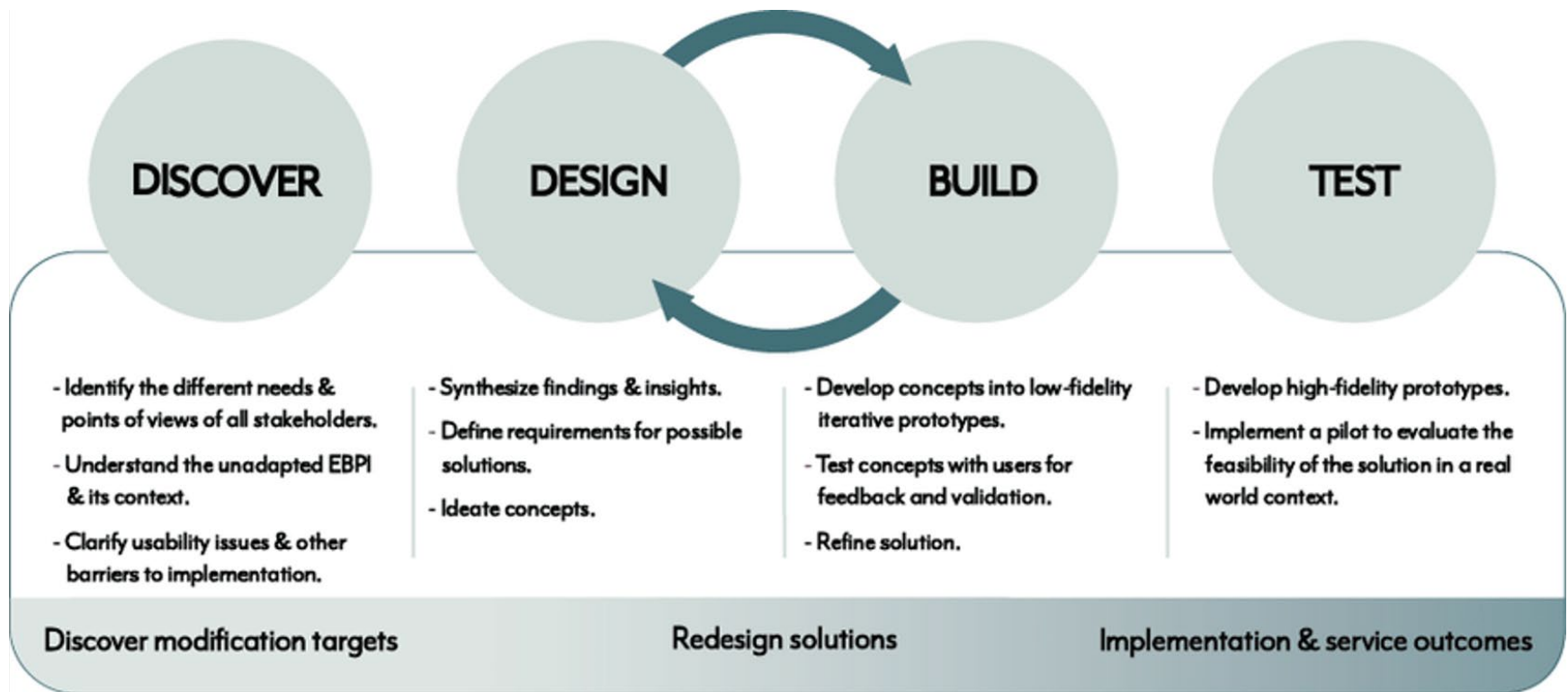
Features to  
improve  
fidelity



# Human Centered Design

Co-design

Core principle of SCRC is that interventions need to be developed in partnership with the clinics where they will be used and with input from people with lived experience



# Optimization Trials

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## Focus

- Intervention components

## Goals

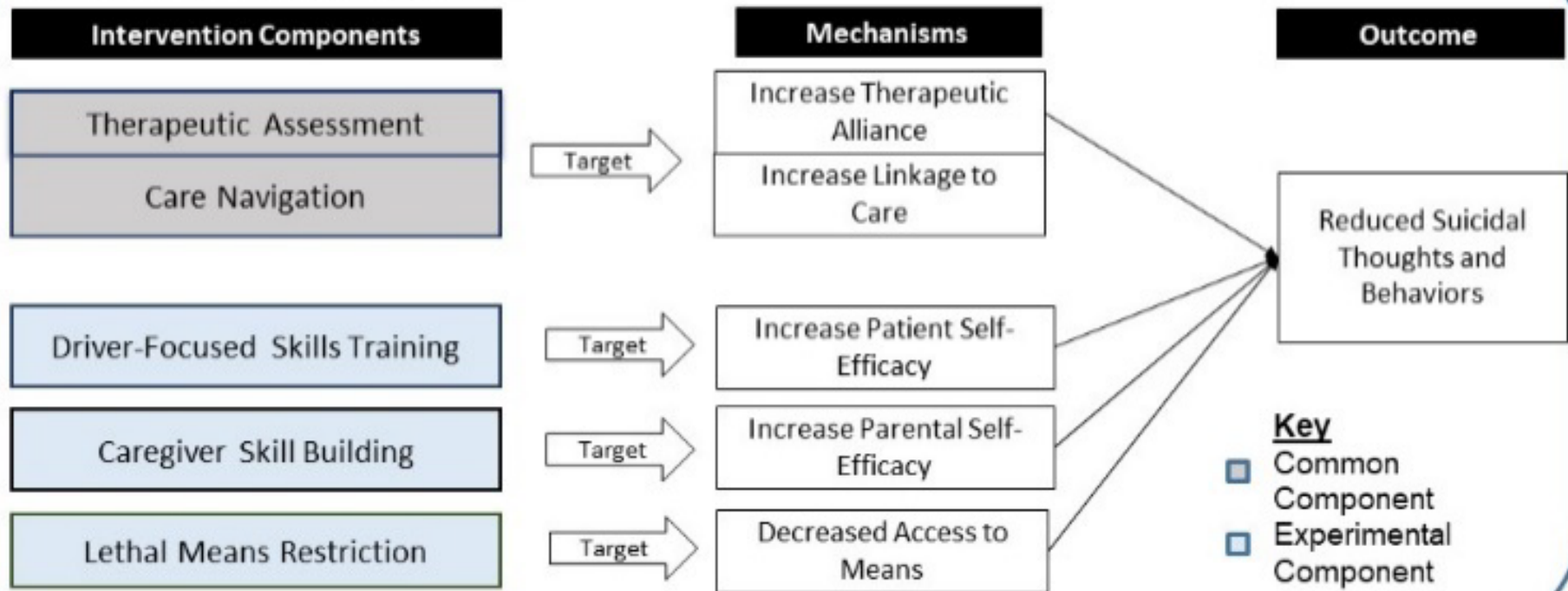
- Identify weak or ineffective components
- Determine magnitude of each component's effect
- Test whether one component improves or weakens the effects of another component (i.e., test interaction effects)

## Research Design

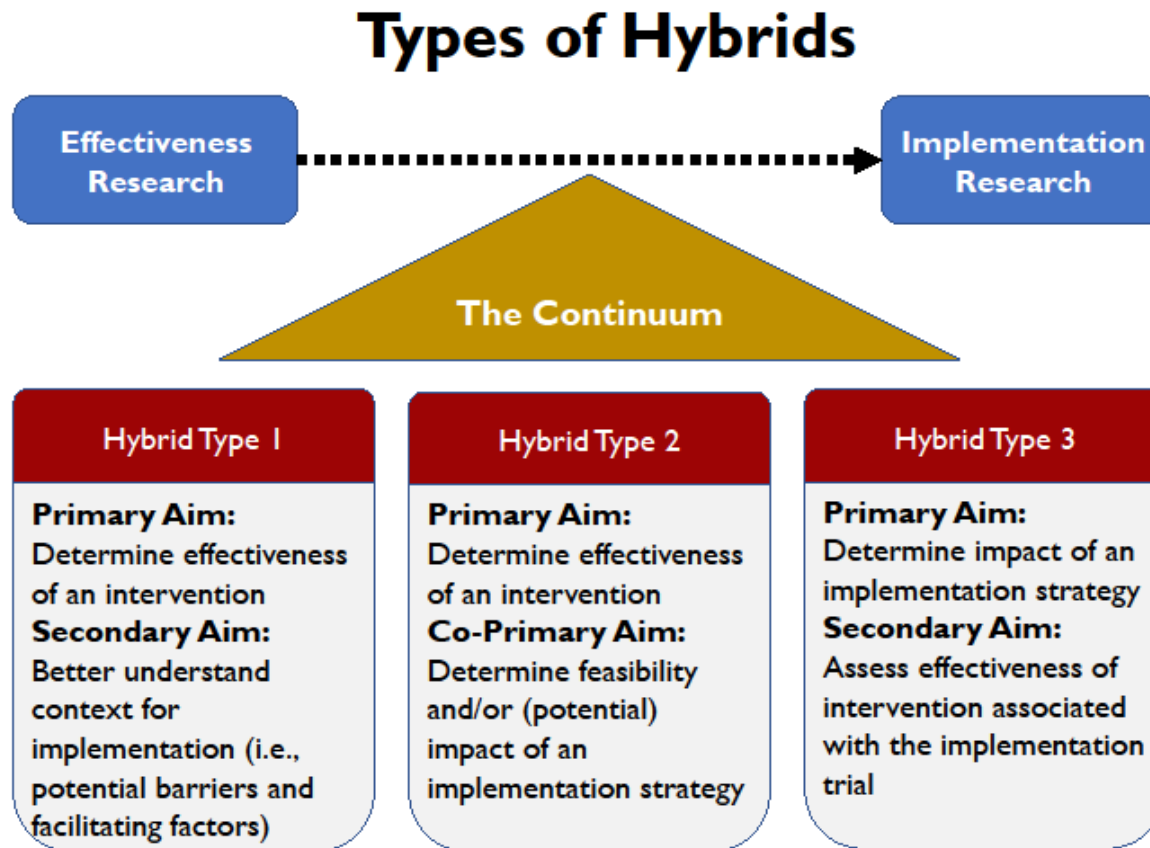
- Often use factorial designs, but other designs possible

# SOARS Study – Optimizing Suicide Crisis Clinic

Figure 3. SOARS Conceptual Model



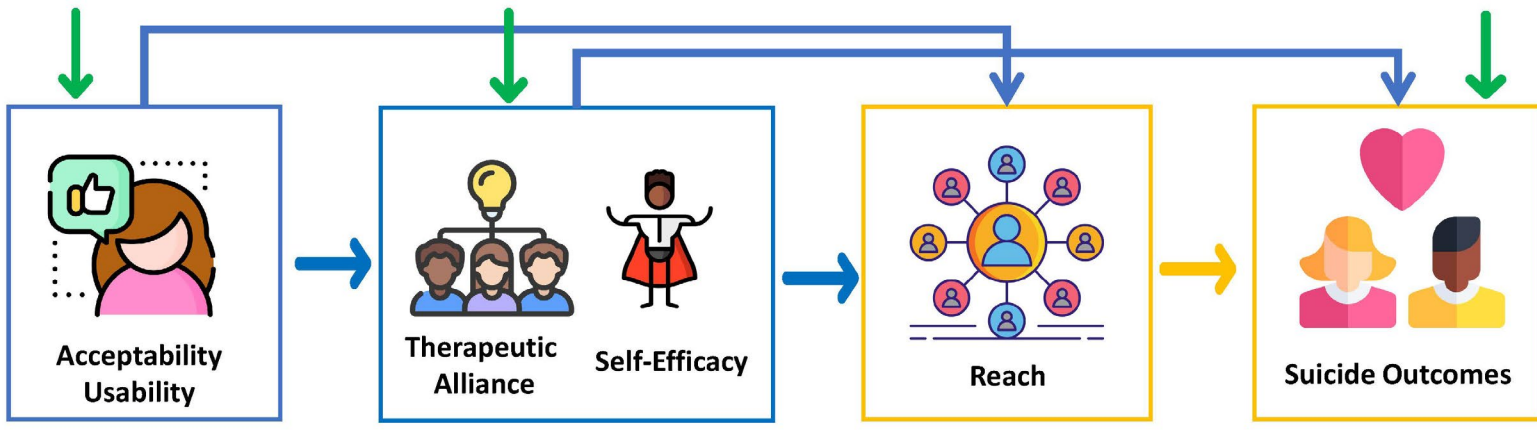
# Hybrid Effectiveness Implementation Trials



# Pilot System using EMA for Suicide Risk Management

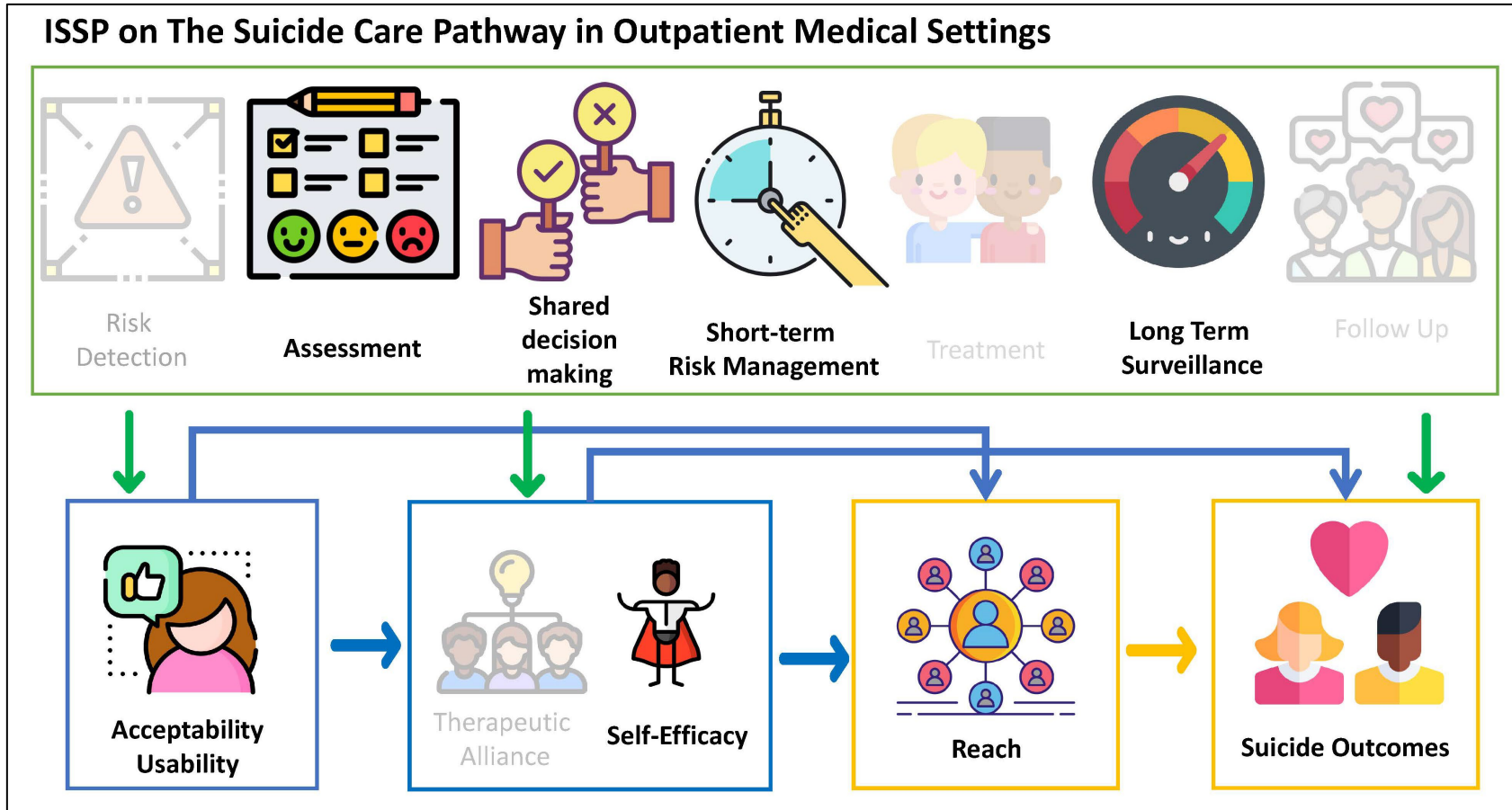
AMPERE (Augmented Momentary Personal Ecological Risk Evaluation)

## AMPERE on The Suicide Care Pathway in Outpatient Medical Settings



# Pilot Digital Tool for Assessment & Collaborative Safety Planning

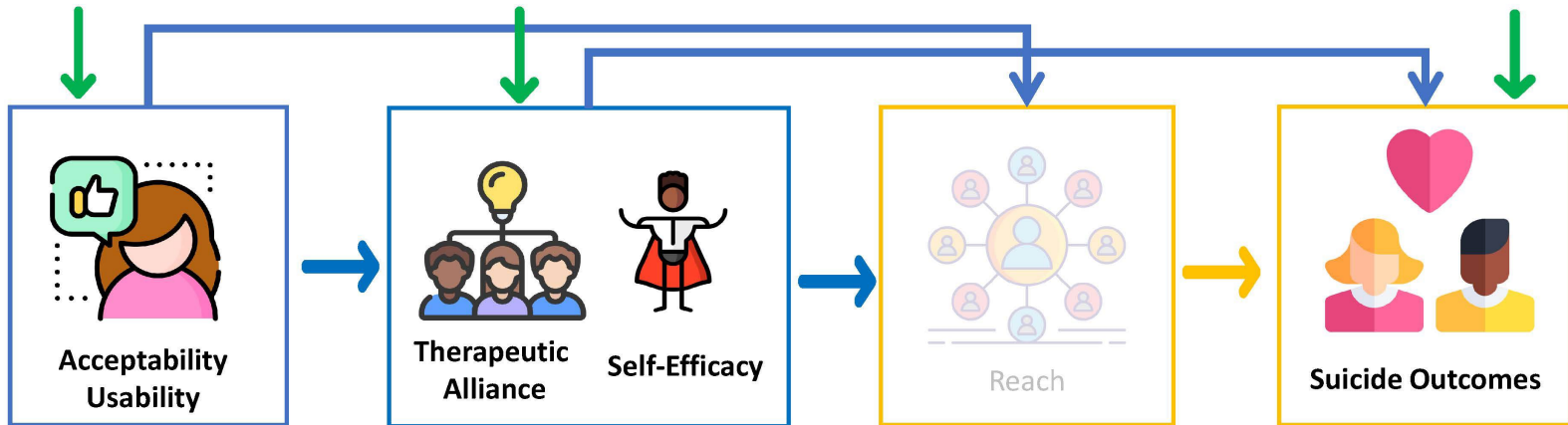
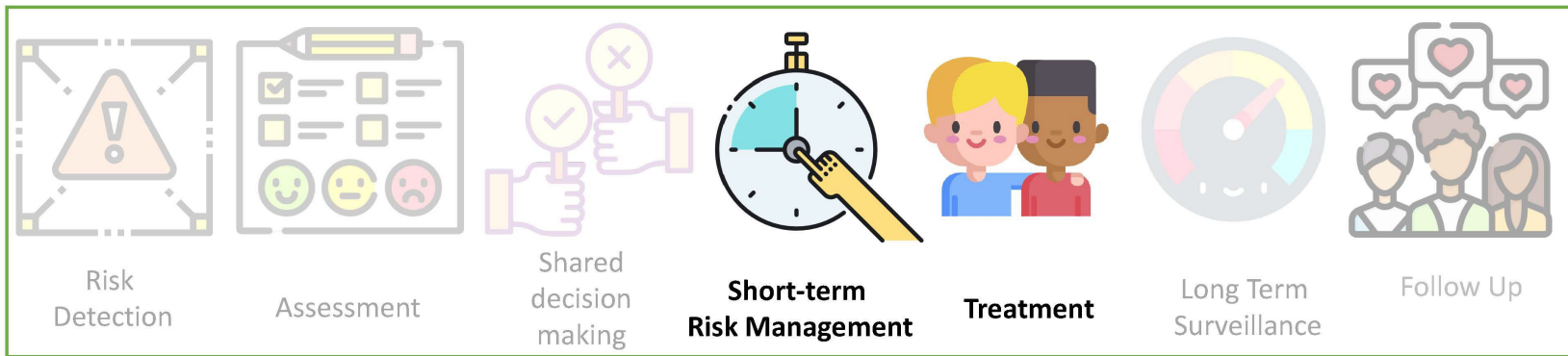
## ISSP (Integrated Screening and Safety Planning)



# Optimizing Suicide Crisis Clinic

## SOARS (Swift Outpatient Alternatives for Rapid Stabilization)

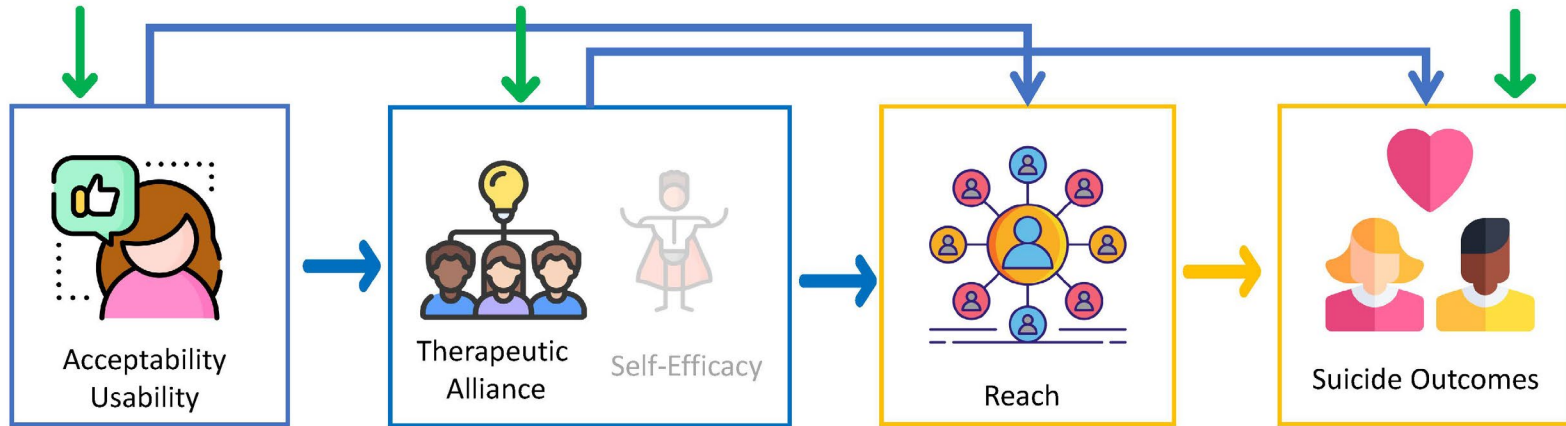
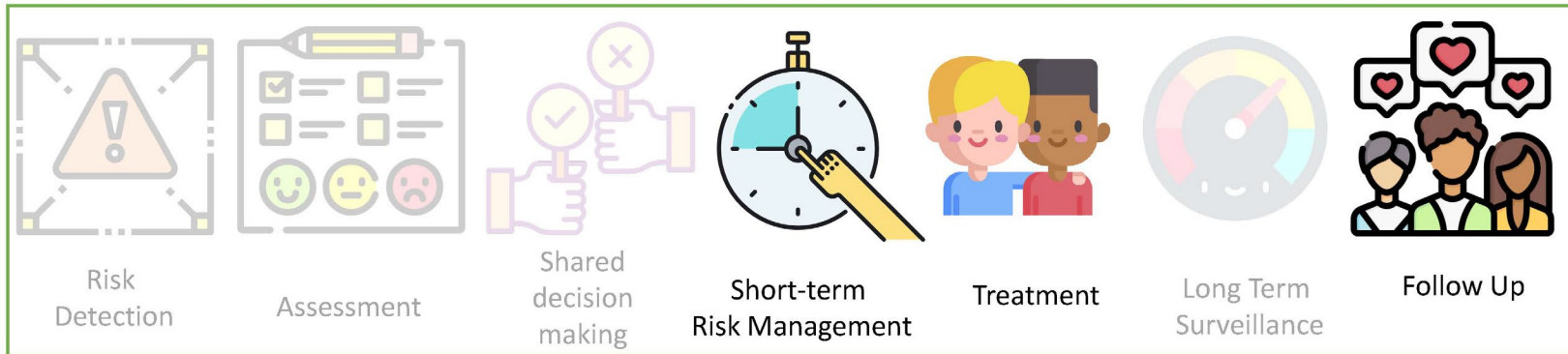
### SOARS on The Suicide Care Pathway in Outpatient Medical Settings



# Re-design and Pilot of Suicide Care Intervention

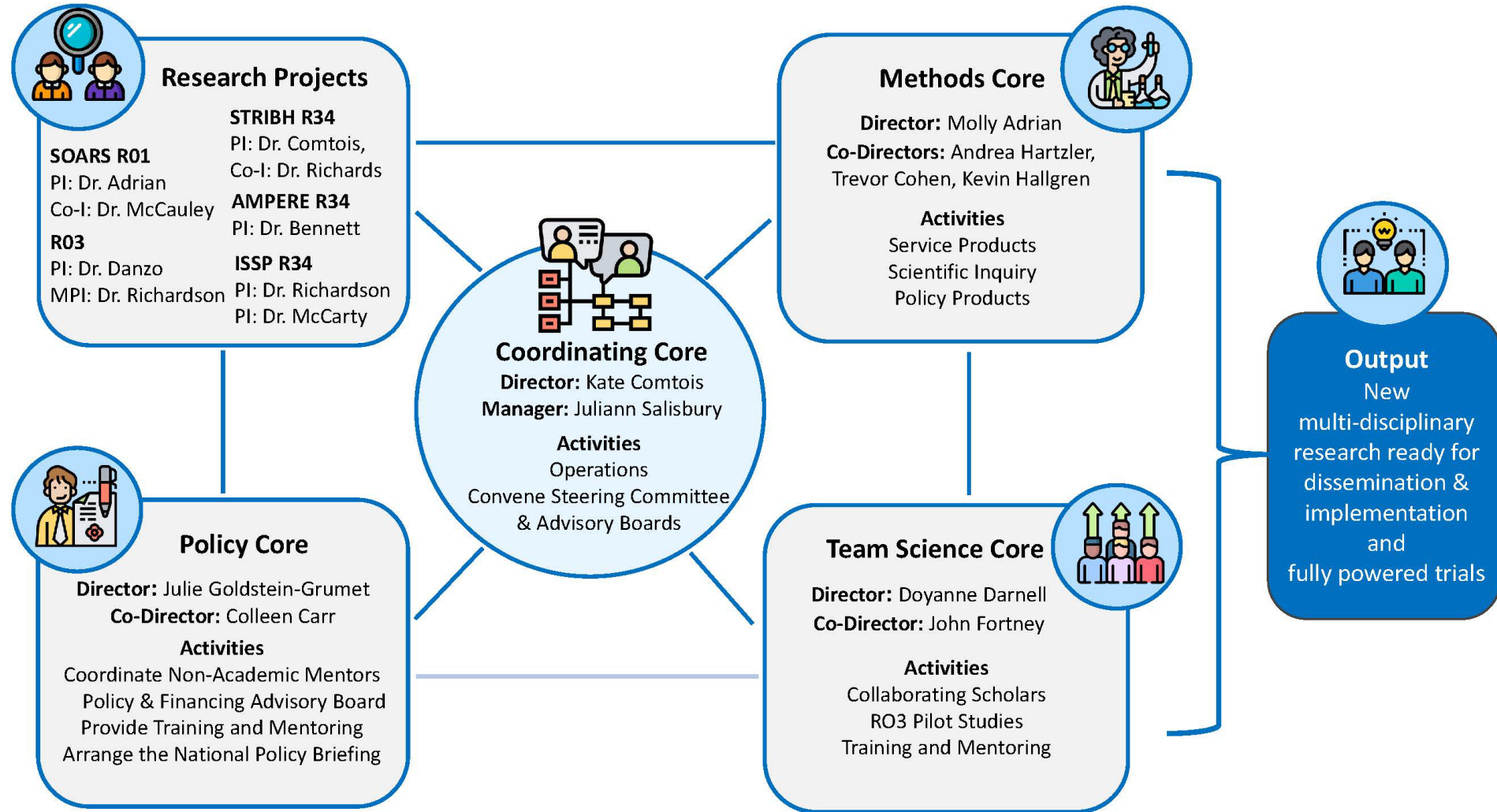
STRIBH (Suicide Treatment and Recovery in Integrated Behavioral Health)

## STRIBH on The Suicide Care Pathway in Outpatient Medical Settings





# SCRC Organizational Chart



# Lived Experience Advisory Board (LEAB)

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**Stacey  
Freedenthal**



**Karma  
Kreizenbeck**



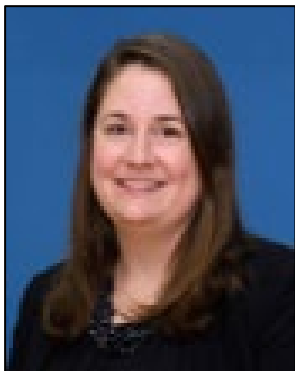
**Topher  
Jerome**



**DeQuincy  
Meiffren-Lézine**

# Policy & Financing Advisory Board

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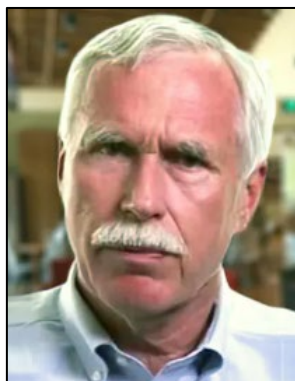
**Colleen  
Carr**



**Lauren  
Davis**



**Julie  
Goldstein  
Grumet**



**Mike  
Hogan**



**Roshni  
Koli**



**Virna  
Little**

# Outpatient Medical Setting Advisory Board (OMSAB)



**Gretchen  
Gundmundsen**



**Tona  
McGuire**



**Sheryl  
Morelli**



**Andrea (Anne)  
Nederveld**



**Anthippy  
Petras**

# Research Advisory Board (ERAB)

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**Kate  
Guastaferrero**



**Victoria M.  
O'Keefe**



**Greg  
Simon**



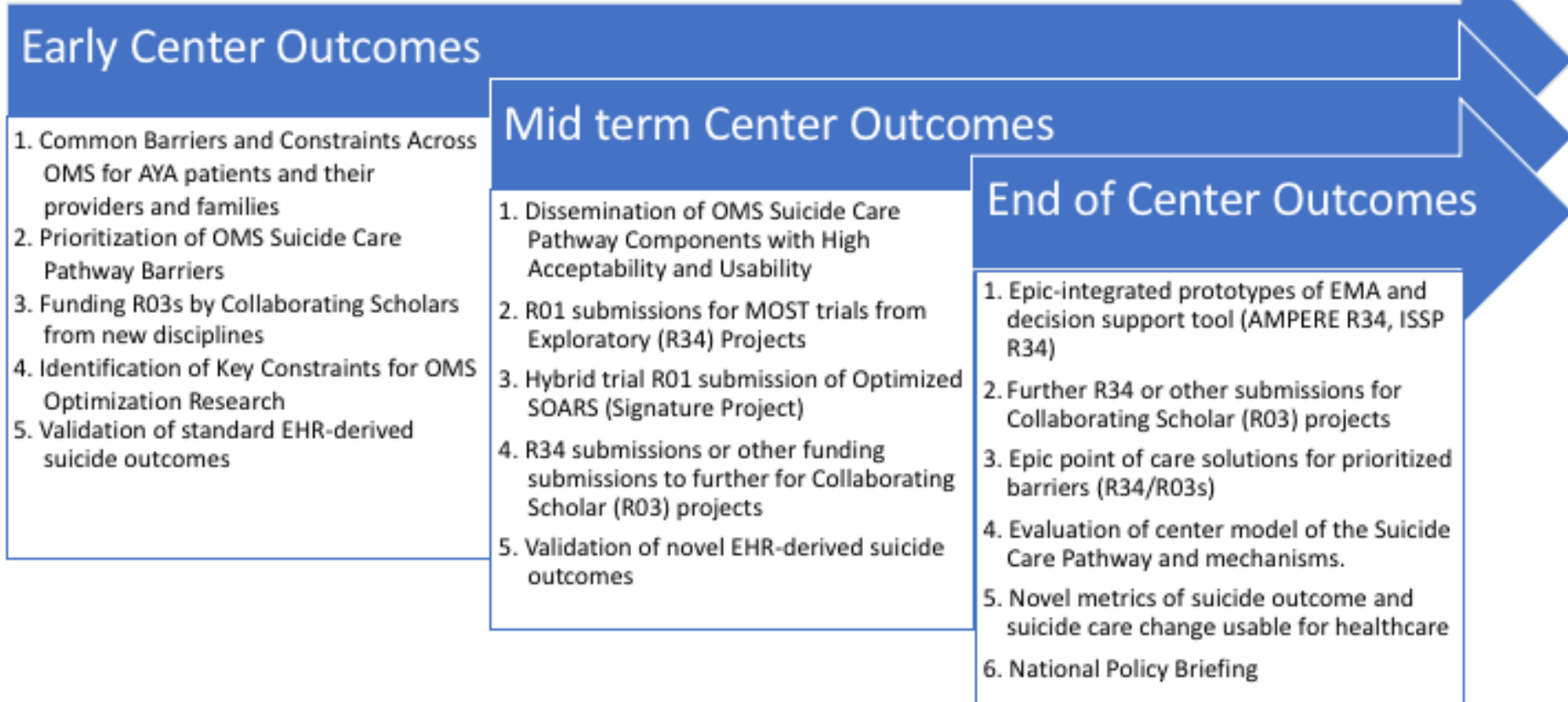
**Sean  
Joe**



**Madhu  
Reddy**

# SCRC Center-wide Plans

**Figure 2 Early, Mid-term, and End of Center Outcomes**



OMS= Outpatient Medical Setting; AYA= Adolescent and Young Adult; EHR= Electronic Health Record; EMA= Ecological Momentary Assessment



So, we are all off on this adventure.... Stay tuned to see what we discover and create  
Happy to take questions or comments

[uwsrc@uw.edu](mailto:uwsrc@uw.edu)  
[psychiatry.uw.edu/research/suicide-care-research-center/](https://psychiatry.uw.edu/research/suicide-care-research-center/)